COURSE: INTEGRATION QUALITY MANAGEMENT SYSTEM ISO 9001 AND QUALITY ASSURANCE SYSTEM

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Main topics:
• Quality assurance in the European higher education area
• External audit and internal audit
• Case study - moving to ISO 9001:2015 (University of Montenegro, Maritime Faculty Kotor)
• The role of the management in the process of integration of quality management and quality assurance
• Calculating the cost of quality
• Final seminars presentations

Programme structure:
• 5-day course
• sample data will be provided for practice and for final presentation
• every student gets lecture notes bound into a booklet, as well as a CD containing a digital version of the booklet, the current version of Y-code

Important dates:
Course dates: 26/08/2019 – 30/08/2019
Application deadline: 15/07/2019
Payment due by: 01/08/2019
Confirmation of the course: 10/08/2019

Price of the course: 300 € (tax included)
Bed & breakfast: 189 € (tax included) – contact person: Marina Kero, marina.kero@scst.hr
Programme plan:

Day 1
- Introduction (M. K., A. G.)
- Address organisational risks (M. K.)
- Standards and guidelines for quality assurance in the European higher education area (A. G.)

Day 2
- ISO 9001:2015: External audit (D. R.)
- ESG: Internal audit (Z. J.)
- Individual work with teachers (D. R., Z. J.)

Day 3
- Case study-moving to ISO 9001:2015 (University of Montenegro, Maritime Faculty Kotor – (Š. I.) )
- The role of the management in the process of integrating quality management and quality assurance (A. R.)
- Examples of how ISO 9001:2015 and ESG can be applied

Day 4
- Calculating the cost of quality (E. M.)
- Summer school in the area of real organisation system (Brodospas, Faculty of Maritime Studies, Split, Port of Split Authority...)

Day 5
- Completion of the projects and preparation of the presentations
- Final seminars presentations

Programme lecturers:

Maja Krčum, PhD, University of Split, Faculty of Maritime Studies, Croatian Scientific Bibliography

Anita Gudelj, PhD, University of Split, Faculty of Maritime Studies, Croatian Scientific Bibliography

Damir Roje, Croatian Register of Shipping, Croatia

Zdeslav Jurić, PhD, University of Split, Faculty of Maritime Studies, Croatian Scientific Bibliography

Špiro Ivošević, PhD, University of Montenegro, Maritime Faculty Kotor

Andrea Russo, PhD, University of Split, Faculty of Maritime Studies, Croatian Scientific Bibliography

Eli Marušić, PhD, University of Split, Faculty of Maritime Studies, Croatian Scientific Bibliography