COURSE: INTEGRATED MANAGEMENT SYSTEM

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Main topics:
- Introduction to the basis of the Integrated Management System, ESG and another standards/norms
- European Standards and Guidelines for Quality Assurance in Higher Education area (ESG)
- Example of good practice
- External and internal audit (ISO 9001, ESG, ...)
- Case study – good practice – University of Montenegro Faculty of Maritime Studies, Kotor
- The role of management in the process of integrating the quality management and quality assurance. Calculating the cost of quality
- Role of additional tools used for quality assessment in ports and marines

\[ IMS = QMS + ESG + EMS + SMS + EnMS + FSMS + ISMS + \text{(etc.)} \]

Programme structure:
- 5-day course
- Sample data will be provided for practice and for final presentation
- Every student gets lecture notes bound into a booklet, as well as a CD containing a digital version of the booklet, the current version of Y-code

Important dates:
Course dates: 31/08/2020 – 05/09/2020
Deadline for application: 01/07/2020
Payment due by: 20/07/2020
Confirmation of the course: 30/07/2020

Price of the course: 300 € (tax included)

Programme plan:
Day 1
- Introduction to the basis of the Integrated Management System, ESG and another standards/norms (3h)
- Individual work/exercise (2h)

Day 2
- European Standards and Guidelines for Quality assurance in Higher education (3h)
- Individual work/exercise (2h)

Programme lecturers:
Ph. D. Maja Krčum
University of Split, Faculty of Maritime Studies, Split, Croatia, Croatian Scientific Bibliography

Ph. D. Anita Gudelj
University of Split, Faculty of Maritime Studies, Split, Croatia, Croatian Scientific Bibliography
Day 3
- External and Internal audit (3h)
- Visit of the participants to the Croatian register of shipping and Port Authority of Split (2h)

Day 4
- Case study – good practice – University of Montenegro, Faculty of Maritime Studies (2h)
- The role of management in the process of integrating the quality management and quality assurance (2h)
- Calculating the cost of quality (1h)

Day 5
- Role of additional tools used for quality assessment in ports and marines (4h)
- Final presentations (1h)

Ph. D. Špiro Ivošević
University of Montenegro, Faculty of Maritime Studies, Kotor, Montenegro, Scientific Bibliography

Ph. D. Zdeslav Jurić
University of Split, Faculty of Maritime Studies, Split, Croatia, Croatian Scientific Bibliography

Ph. D. Eli Marušić
University of Split, Faculty of Maritime Studies, Split, Croatia, Croatian Scientific Bibliography

Damir Roje, mag. eng.
Croatian Register of Shipping, Split, Croatia

Helena Ukić Boljat mag. eng.
University of Split, Faculty of Maritime Studies, Split, Croatia, Croatian Scientific Bibliography